

Continental Access Website Privacy Policy

SUMMARY

Continental Access, Inc. ("CONTINENTAL," "we" or "us"), a division of Napco Security Technologies, Inc., allows customers to use this website at this preferred URL (the "Site"), which is hosted inside of the United States. We want you, our customer, to understand how we collect and use data about your Site visit, specifically the portions of the Site that require you to register and/or log in to gain access. The privacy policy below identifies what information the Site collects, and what it is used for. We use cookies, which gather certain forms of information from your computer to help us monitor and improve Site usage and performance. Certain web pages may allow you to voluntarily submit personal information about yourself, your residence, or your business so that we can contact you for services in which you express an interest. For online verification purposes, the Site collects "personally identifiable information", which is information that identifies you. This may include your name, address, email address, telephone or fax number, IP address, et. You can choose not to provide us with this information, but certain portions of the Site may not be available to you.

We do not disclose this information to third parties for their marketing purposes. The privacy policy for the Site is set forth below and you should contact CONTINENTAL ACCESS if you have questions or concerns about this policy or the use of your information.

The Site and services can also be accessed by Mobile Applications ("Apps") provided by CONTINENTAL ACCESS on supported platforms.

This Privacy Policy applies only to components of the Site and Apps for which a registration or log in is required to gain access.

INFORMATION COLLECTION

This is our online privacy policy ("Web Privacy Policy"). This Web Privacy Policy applies only to activities we engage in on the Site and does not apply to activities that are

"offline" or unrelated to the Site.

Personally Identifiable Information. We ask you to provide personally identifiable information on the Site, which may include your name, address, telephone number, fax number, company name, e-mail address and relevant details about the service that interests you. This information can be gathered when you send us an e-mail or when you complete the specific web page request form. In all such cases you choose whether to provide us with the personally identifiable information, but certain portions of the Site may not be available to you or we may not be able to respond to your inquiry effectively if you do not provide the PII requested.

My Account. In order to provide some of the services on the Site, we ask you to provide additional personal information regarding your customer account with CONTINENTAL ACCESS or an Authorized dealer/installer. This includes responding to your requests, customizing your experience on the Site, communicating with you about your account, and providing you choices about how to view and manage the products and services that you receive from the Site.

COOKIES

Cookies are small bits of data cached or stored on your computer based on Internet activity. We use cookies to monitor individual activity in aggregate to improve the Site. The information we gather may include IP address, user language, the operating system, browser type, the presence/absence of “flash” plug-ins, screen resolution, connection type, and information that identifies the cookie. However, no other user information is collected. On most web browsers you will find a “help” section on the toolbar. This will tell you how to stop accepting cookies, how to be notified when you receive a browser cookie, and how to disable existing browser cookies. Remember though that without browser cookies you may not be able to take advantage of all our Site features.

USE OF INFORMATION

The information submitted is utilized for the sole purpose to verify the user identity and grant access to the services available on the Site. We do not provide your personally identifiable information to any third party for their own marketing purposes or any other service.

INFORMATION SECURITY AND SECURE TRANSACTIONS

We have implemented various security measures for the purpose of protecting your personal information against accidental or unlawful destruction or accidental loss, alteration, unauthorized disclosure or access and against any other unlawful forms of processing. When you create a user profile and log in to a secure portion of our Site, your personal information benefits from the protections of Secure Sockets Layer (“SSL”) technology. Our web servers have been enabled with SSL technology to automatically encrypt your information and help prevent unauthorized parties from viewing your account or payment information during a secure session. This is why you must enter your unique user name and password each time you access your account information online on the Site and/or Apps.

You are responsible for maintaining the confidentiality of your user name and password. You are responsible for all uses of your password, whether or not authorized by you. You must inform us immediately of any unauthorized use or your user name or password.

However, the transmission of data over the Internet by its nature entails the use of systems under the control of third parties, and as a result CONTINENTAL ACCESS will work to prevent any violation of the security systems but cannot ensure total control of the security of such systems.

INQUIRIES, CORRECTIONS AND COMPLAINTS

Your data is submitted to the Site and is hosted and stored in a database on servers situated in the United States by CONTINENTAL ACCESS and by third parties on our behalf.

You are responsible for ensuring that the personal information you have submitted or access through the Site is accurate and complete. You may change the information we have on file for you by accessing My Account and entering any new or different details. If you have included payment details or credit card information, you may alter these via the appropriate link on your My Account page. Please contact us immediately if you notice changes to your profile that you did not request or if you notice any suspicious activity concerning your account.

If you have questions or concerns regarding this Privacy Statement or about privacy at our Site, you should contact CONTINENTAL ACCESS directly at <https://cicaccess.com/contact-us/> and CONTINENTAL ACCESS will try to resolve it. Or, you can contact:

Continental Access, Inc.
333 Bayview Avenue
Amityville, NY 11701

MODIFICATIONS OF THIS PRIVACY POLICY

We reserve the right to modify this Web Privacy Policy at any time.